

**For immediate release
29 November, 2013**

Clean-up starts for GIO, AAMI and Apia customers affected by bushfires

The Suncorp Group is beginning the clean-up of material for its AAMI, GIO and Apia customers affected by the bushfires in the Blue Mountains.

AAMI, GIO and Apia policies have provisions specifically to undertake the clean-up for our customers. Because of the comprehensive nature of our policies, Suncorp Group customers are not eligible for funding under the government assistance package in the area recently announced.

David Skapinker, spokesperson for Suncorp's Personal Insurance division commented, "Given the difficult and dangerous nature of cleaning up sites with hazardous material, we urge all our customers to allow our expert and certified contractors to undertake this important work.

"Any AAMI, GIO or Apia customers who choose to manage the clean-up themselves will need to understand their responsibilities to follow the Emergency Waste Management Plan and other legal requirements.

"We are working closely with the Department of Public Works and the Reconstruction Authority to ensure the clean-up of hazardous materials is co-ordinated with public authorities and undertaken safely.

"This is a significant step towards helping our customers to rebuild and get on with their lives after these devastating fires."

Any AAMI, GIO or Apia customers who have concerns are urged to contact their insurer directly on:

AAMI: 13 22 44

GIO: 13 14 46

Apia: 13 50 50

- Ends -

The Suncorp Group is the parent company of AAMI, GIO, Apia and other leading insurance brands.

For further information, please contact:

David Skapinker

Senior Corporate Affairs Advisor, Suncorp Personal Insurance

0467 801 922

david.skapinker@suncorp.com.au